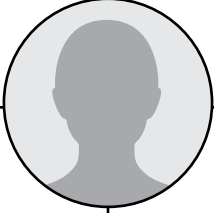


# EMPATHY MAP

<b>SAYS</b>	<b>THINKS</b>
<b>DOES</b>	<b>FEELS</b>



<b>PAIN</b>	<b>GAIN</b>
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